

DeskCenter Management Suite update introduces brand new features

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Version 8.1 allows integration of plug-ins and puts increased emphasis on automation

With the new version 8.1, the DeskCenter Management Suite (DCMS) makes a huge leap forward and sets new standards for ergonomics and automation of IT processes.

The goal is to offer a complete and holistic system management solution with the character and the benefits of an enterprise solution that is perfectly suitable for small and medium sized businesses.

DeskCenter puts high emphasis on constantly optimizing the smooth and efficient interaction between the different program modules. Thus, a seamless and fully automated process flow is always guaranteed. The solution demonstrates its high performance and uncompromising reliability, even in complex and multifaceted IT processes.

Version 8.1 introduces the brand new “custom tasks”. These tasks can be executed on the target systems either according to a schedule or after each inventory session. Basically, these tasks are plug-ins that can be integrated as C# source code or VB script. The integration of plug-ins opens up a multitude of new opportunities: Synchronization with external applications and databases or interactions, e.g. readout of specific parameters, is only a small portion of the whole potential. With this feature, DeskCenter unlocks the solution for customization and individual adjustments - and responds flexibly to the growing demands that emerge in many IT companies.

The new update introduces, amongst others, a feature to create unlimited user defined fields, user-dependent software delivery, reports now can be e-mailed according to schedules, remote installation of Microsoft® Server 2008, a new Helpdesk interface plus the worldwide unique ThinApp Package Editor.

These innovations are evidence for the technological market leadership of the DCMS. Thus, the new version 8.1 represents a new, important milestone in system management.

The DeskCenter Solutions AG is an independent software producer of Server and Client Management Software. With this solution, DeskCenter optimizes administrative tasks within the IT organization and enables an easy and efficient management of hard and software. The DeskCenter Management Suite offers ITIL-compliant tools for the inventory of systems and assets, to deploy software, to install operating systems and for the integration of a full helpdesk. These processes are completed by a full asset and licence management, document and contract management, a system and service management, an extensive reporting tool and a profound user management, which is based on a database and one single software application. With that, DeskCenter presents one of the most comprehensive product portfolios in this segment.

By now, more than 600 well-known companies trust in the solutions of DeskCenter. To provide an optimal support for the customers, DeskCenter has a global network of competent service and sales partners. This guarantees a reliable regional support.

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