

Rix & Kay Solicitors select nFlow Digital Dictation in Swap Out

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Press release from: [nFlow](#)



nFlow, a leading supplier of digital dictation solutions today announced that Rix & Kay Solicitors LLP, a member of LawNet and one of the leading law practices in Sussex, has replaced their incumbent system with nFlow DDS to run across their extensive Citrix environment. With over 100 users across 3 offices the firm offers services ranging from Corporate and Commercial Property to Private Client, Family and Residential Property. Their decision reflects a growing trend of firms making the switch, as an increasing number recognise the functional and business benefits delivered by the nFlow DD system combined with its market leading performance in Citrix and Terminal Services environments. Furthermore the planned integration of nFlow DD with Rix & Kay's TFB Practice Management System reinforces nFlow DDS as the best integrated digital dictation system on the market.

John Kay, Rix & Kay Senior Partner and head of I.T. stated "We were overwhelmed by the functionality nFlow could deliver and ultimately this was key to our decision. The performance and the resiliency of the nFlow system in our Citrix environment was beautifully demonstrated when we had two power outages in the space of only a few hours. The system recovered itself perfectly each time with no lost dictation whatsoever!". Mr Kay continues, "As a practice we have innovative and exciting future plans so it was paramount that nFlow could demonstrate their capabilities in the areas of support and customer focus. This was confirmed by their impressive track record and glowing reference sites as well as our experience of them during the trial period."

With nFlow's pioneering Version 5 .net product soon to be released Rix & Kay were keen to understand how the future developments of the product could benefit the firm. Lee Dadswell, IT Manager commented "We were concerned that our existing system may have reached its maximum potential and might not be able to deliver the functionality required by the firm in the future. We were aware that nFlow invest heavily in research and development and that the impending Version 5 .net Product had a wide range of planned features that we could benefit from. As a result we were confident that nFlow DDS would not only meet our current demands but would also meet those of the future."

Rob Lancashire, nFlow Sales & Marketing Director said "We spend a lot of time and money researching and developing our product set and continually look to our customer base for feedback and recommendations. Rix & Kay's decision to replace SPS

with nFlow validates our process and highlights that nFlow DDS is the preferred digital dictation product for innovative and progressive law firms now and in the future."

nFlow Digital Dictation Software

www.nflow.com

sales@nflow.com

+44 (0)1376 532266

7 Freebournes Court,
Newland Street,
Witham, Essex,
CM8 2BL, UK

With 8 years experience in the Digital Dictation business, nFlow is one of the top suppliers of advanced digital dictation software to legal and accountancy clients throughout the UK. Founded in 2000, the company is based in Witham, Essex. nFlow offer an award winning service in a competitively priced package guaranteed from day one.

Featuring truly liberating flexibility and control, nFlow software provides the best balance of simplicity and functionality available in digital dictation which is tailored specifically for business. Available throughout the UK at a sensible price, their solutions can dramatically improve workflow, and are easy to buy.

nFlow digital dictation is purposely not wrapped up in expensive consultancy costs. Customers do not see big costs for spurious consultancy days, such as project management and working practices assesment. All this is done quietly and professionally as part of nFlow's award winning customer service.

[You can find this press release here](#)