

ICG Software presents its integral solution for hotels and chains at the CeBIT 2008 show

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The Spanish company, presents the most complete solution for this type of establishments which includes management functions for the spa, golf course and the organization of events and banquets.

ICG will be present at stand C58 in hall 17

From 4 to 9 of March, the German city of Hanover will host the 2008 edition of the CeBIT, the most important technology show in Europe. During those days, the ICG Software group, a Spanish company who manufactures and sells quality technology for enterprise management, specialized in the sectors hospitality, retail, industry, distribution and services, will present its integral management software for hotels and chains.

The ICG solution, with the FrontHotel point of sale software is the most complete technological application for hotels and hotel chains. The solution offers internet reservation management, quota templates for operators and agencies and a real-time connection with all areas of a hotel: Reception, Telephone central, Restaurant, Kitchen, Storage room, Housekeeping and General Management.

The ICG solution for hotels and hotel chains incorporates the reservation of function rooms and the management of business events and family banquets, and also integrates within the same solution the activities in the Spa and on the Golf Course.

Events, meeting rooms and banquets

The ICG solution allows hotels who offer their customers the possibility to celebrate events and banquets the optimization of all processes related to the organization of those acts. The solution also facilitates the management control of the room capacity, the registration of advance payments, the control of activities and the services related with the banquets (plan the event, program all steps, contract third-parties: extra personnel, decoration, prepare the room son time, etc...) and control the traceability. For the restaurants of these hotels, this solution offers an agile, fast and intuitive application to guarantee a good service to the customer.

Spa management

ICG completes the hotel management solution with the integration of the Spa activities (such as the control of the contracted services, the relax activities, user schedules, anticipated reservations and general organization).

The main characteristics of this module are the availability schedule of the employees and resources (cabins, baths...); the capacity management of the common rooms (thermal circuits); the management of packages (E.g. bath + massage); tracing the services and treatments per customer; the use of loyalty cards, the liquidation of autonomous workers (physiotherapists, beauticians, etc...).

Golf course management

Because of the great demand of these services in many hotel establishments or complexes, ICG has recently launched an integration of the activities on the Golf course (such as the management of admissions, renting golf vehicles or material, schedule classes, etc...).

The main characteristics of the ICG solution integrate the control of individuals or groups starting at different tees, special price rates for members of other clubs, the renting of buggies and trailers; the maintenance of the golf course, scheduling the individual or group classes; the periodic invoicing of membership fees, the integration with the other business areas: bar, restaurant, shop, etc...

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ICG Software is a Spanish company which was founded in 1985 in Lleida. ICG creates innovative and complete business management solutions for the retail, hospitality and industry markets.

Currently, the ICG software products have been translated into thirteen languages and contemplate the commercial and fiscal needs of more than thirty countries in Europe, America, Oceania and Asia.

For further information, visit our web site at www.icg.es, mail us at international@icg.es or phone us at +34-973-228540

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