

To Help Stave Off IT Project Disasters at Federal Agencies, An Improved Balanced Scorecard/EVM Solution

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Agency: **Bluedog**

Washington DC -- July 12, 2007 -- Federal information technology (IT) projects are failing at an alarming rate, and Chief Information Officers (CIOs) are being held accountable. A software solution Bluedog offers to government agencies, Workbench, mitigates CIOs' risk by providing real-time bottom-up accountability on progress towards goals.

Bluedog, a suburban Washington DC software development firm, has upgraded its balanced scorecard/earned value management on-line tool, Workbench, with a knowledge management module, to help federal CIOs and others stem the tide of low IT project success rates.

Workbench is an earned value management/balanced scorecard tool that allows CIOs and other decision makers to get real time information on project and team activities, based on user-provided reporting and automated metrics. Bluedog has released the next version, which has new knowledge management capabilities to boost value in capturing organizational knowledge.

Setting staff goals in the Balanced Scorecard module, and tracking progress towards those goals, can help satisfy some requirements of the Clinger-Cohen Act. Another use of the tool is as part of a portfolio management approach to organization-wide project aggregation.

Bluedog applied our services oriented architecture expertise in the design of Workbench (if you google "tom termini soa" you will find more in that vein). We approached the implementation of Workbench to satisfy CMMI level 2 and ISO9001 IT project management processes. We've since been addressing work flow issues to help customers benefit from ITIL process definition -- Workbench provides the automated environment to facilitate quality control via these definitions.

"Having been in state and federal government for over 10 years, I've seen many projects fail because of lack of communication and poor oversight. Bluedog's web based solution solves many issues and I was wowed by the depth of data captured by Workbench. I found its intuitive browser interface makes reporting easy," said Carlos Acosta, US Department of Justice.

Bluedog has had successful engagements at the U.S. Department of Justice, National Archives, and U.S. Environmental Protection Agency. Pricing starts at \$75 per user per month as a hosted version, and starting at \$35,000 for a turn-key server appliance version.

Bluedog Inc. (US) / Bluedog Ltd. (Ireland) has been providing knowledge worker applications since 1998. With expertise in services oriented architecture, web services, portals and other enterprise Java technologies, our team of talented technologists have helped U.S. federal agencies and commercial concerns by crafting innovative web-based tools.

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Image#1: Workbench's dashboard views sum up real-time activity for clear decision making.
(link to hi res JPG)

Image#2:

(link to hi res JPG)

Image#3: Bluedog's managing director, Tom Termini.

(link to hi res JPG)

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