

## Jackal, LLC Announces Its Last Free Customer Service Engagement Training

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Category: [Business, Economy, Finances, Banking & Insurance](#)

Press release from: [Jackal, LLC](#)

Sacramento, CA – Jackal, LLC today announced that its series of free service excellence trainings will conclude at the end of March 2010. The last free one hour live webcast presentation offered to the general public will be held on March 31, 2010 at 9:00 a.m. (PST).

O. Lee Mincey, President & Managing Partner of Jackal, LLC, said “the business community’s response to these free webcasts have been outstanding in the months of February and March, but due to the requests of clients we are moving forward with other free service excellence webcasts pertaining to people engagement in the upcoming months.” Mincey added that the organization is developing webcasts that are designed to help leaders with employee morale, retention, leadership development, and more.

This free one hour live webcast will cover topics including initiating contact with customers, winning over upset customers, anticipating the customer’s needs, and ways of staying motivated in order to maintain good customer service performance. Good examples employed by some of the best known companies in the world will be illustrated throughout the webcast.

Anyone who works directly with customers or leads employees in the service sector are encouraged to sign up today at [www.JackalLLC.com](http://www.JackalLLC.com) for this free training experience. Space is limited.

Jackal, LLC is a people engagement business focused on delivering performance improvement in customer and employee engagement. Jackal, LLC associates have worked in various industries including retail, hospitality, education, government, transportation, media, manufacturing, and entertainment.

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