

## Verizon Business Networking Solution Helps iYogi Deliver Superior Global Technical Support

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Press release from: [iYogi Technical Services Pvt Ltd](#)



MUMBAI, India – Technical support services provider iYogi, which has more than 100,000 consumer and small-business customers around the world, has chosen an advanced technology platform from Verizon Business to help it deliver outstanding customer service while supporting rapid growth. Verizon Business delivered an integrated IP networking and applications management solution that met those objectives, while also setting the stage for the future deployment of advanced unified communications solutions.

The Verizon Business solution enables secure, reliable and scalable service by combining an IP voice and data network connecting iYogi operations in Australia, Canada, the U.K. and the U.S., with co-location of the company's core business application servers in Verizon Business' Los Angeles data centre. Verizon Business' secure and fully redundant facilities help the company minimize any potential customer service interruption.

Vishal Dhar, president of marketing, iYogi said: "Our global footprint is continuing to expand, so we needed to identify a partner with the reach, experience and solutions to support our ongoing growth. Verizon Business, with its strong track record in the delivery of excellent global communications and IT solutions, was the ideal choice. The team demonstrated a great understanding of our business needs and quickly deployed a solution that enables us to more securely and reliably serve our customers. We're already realizing cost and management efficiencies, but more importantly, our customers are reaping real benefits."

### About iYogi

iYogi is a global on-demand services company that provides personalized computer support for consumers and small businesses in United States, United Kingdom, Canada and Australia. iYogi's unique model, including proprietary technology iMantra and highly qualified technicians, is designed to eliminate computer-related stress and keep millions of digitally dependent consumers and small businesses always protected and productive. Only iYogi -- with its proven global expertise delivery model, intelligent customer insight systems, easy-to-use self-help tools and automated PC optimization and computer support services -- offers users a simple yet comprehensive path to digital serenity. iYogi has perfected the remote technical support model to overcome the current limitations of in-store, on-site, or call center services to become the fastest growing provider of support in the industry. Major resellers and technology companies are increasingly turning to iYogi to improve customer satisfaction, reduce return rates, and deliver a compelling new-value added offering to customers. For more information on iYogi and a detailed list of technologies supported, visit: [www.iyogi.net/](http://www.iyogi.net/).

### About Verizon Business

Verizon Business, a unit of Verizon Communications (NYSE: VZ), is a global leader in communications and IT solutions. We combine professional expertise with the world's most connected IP network to deliver award-winning communications, IT, information security and network solutions. We securely connect today's extended enterprises of widespread and mobile customers, partners, suppliers and employees - enabling them to increase productivity and efficiency and help preserve the environment. Many of the world's largest businesses and governments - including 96 percent of the Fortune 1000 and thousands of government agencies and educational institutions - rely on our professional and managed services and network technologies to accelerate their business. Find out more at [www.verizonbusiness.com](http://www.verizonbusiness.com)

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