

4CS to provide Warranty Management Solution to Auto-Sleepers Limited

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Warwick, UK, February 1st, 2010- 4CS, a leading warranty and service lifecycle management software provider, announced today that Auto-Sleepers Limited, an innovative UK manufacturer of coach-built RVs and van conversions, has selected the 4CS iWarranty OnDemand solution to manage their entire warranty process.

"After deciding to get our warranty process under control it didn't take long to discover 4CS were league leaders and iWarranty the star player. iWarranty comes out of the box and is ready to work", said Alan Curry, Auto-Sleepers' Customer Service Manager, "We needed to automate our warranty process and wanted an intuitive, easy to use solution to control and recover costs. iWarranty gives us this and more."

4CS iWarranty software will help Auto-Sleepers to automate the existing manual warranty processes, streamline parts return and supplier recovery, and provide powerful analytics in place of adhoc Excel-based tracking. The 4CS ServiceOn offering means that manufacturers like Auto-Sleepers can now reap the benefits of fully-featured Service Lifecycle Management solutions without major capital investment, and systems can be fully operational within weeks.

David Jobling, Director of 4CS Europe added, "Auto-Sleepers has long been renowned for quality products and service. 4CS is proud to be working with such a leading brand. 4CS is committed to expanding globally and this is a good example of our growing customer base in Europe."

About 4CS: 4CS is a leading provider of intelligent service software solutions. 4CS iWarranty software helps to significantly reduce product warranty costs by improving quality and reliability, sharing cost and information with suppliers and partners, and automating the warranty management processes. The iWarranty product directly connects manufacturers, suppliers, dealers, partners, and customers in a service network and optimizes the entire warranty cycle through the integration of the following applications: eClaims, Parts Return, Supplier Warranty, Purchased Warranty, Warranty Analytics powered by Cognos, and Warranty Center. For more information, please visit www.4cs.com or call +44 333 088 0427

About Auto-Sleepers: Auto-Sleepers specialize in both coach-built RVs and van conversions and have a wide range of award-winning motorhomes across a choice of chassis. All Auto-Sleepers vehicles are handcrafted and British built and are designed through practical experience with over 48 years in the industry. For more information please see www.auto-sleepers.co.uk.

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