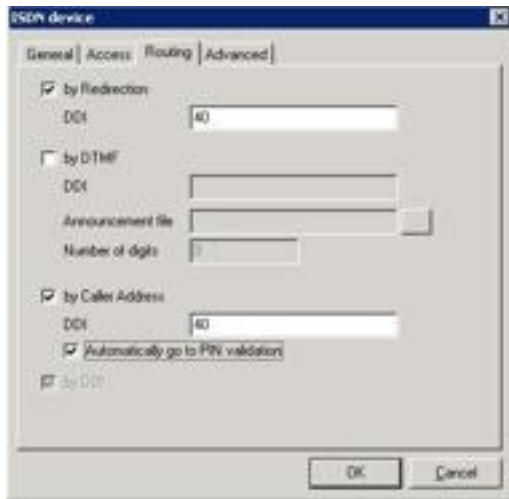


serVonic IXI-UMS and Route-by-Redirection – Sparing with Call Numbers

Date: 12-16-2009 10:27 AM CET

Category: [IT, New Media & Software](#)

Press release from: [serVonic GmbH](#)



Olching, 14th December 2009: The approved procedure "Route-by-Redirection" now can also be applied in combination with the unified messaging solution IXI-UMS from serVonic: "Route-by-Redirection" with IXI-UMS enables the use of a central call number for all the voice boxes, but the users nevertheless can make use of an individual voice box announcement.

This makes sense for companies, which want spare assigned call numbers. Advantage with "Route-by-Redirection": In the PBX, only one number is set up globally as "drop number". When the user leaves his workstation, an incoming call is automatically redirected to the central voice box number. IXI-UMS recognizes the redirecting number (call number of the user) and can play the voice box announcement deposited for this user. The recorded message is delivered to the inbox of the respective user as usual. "Route-by-Redirection" can also be combined with other routing methods like e.g. via "Calling Party Number".

IXI-UMS from serVonic is unified messaging software that adds features like Fax, Voice, SMS and remote inquiry by mobile phone or telephone to existing IT-environments. IXI-UMS usually integrates into messaging systems such as Microsoft Exchange or IBM Lotus Domino. Due to the flexible Connector architecture, an installation is also possible in mixed environments – messaging-, ERP- or CRM-system – without any problems. A high scalability of the solution allows the flexible deployment in environments of 10 up to several 10.000 users. The Olching-based software manufacturer with its specially developed concepts is able to satisfy also complex requirements in terms of high availability and security.

Prices and Availability

IXI-UMS Unified Messaging Server is available at serVonic and sales partners for prices beginning at 990 Euro (plus legal VAT, if applicable).

serVonic, headquartered in Olching near Munich, Germany, is a leading manufacturer of software solutions with focus on unified communication with unified messaging and CTI. The products of serVonic support existing standards like standard interfaces and standard hardware; proprietary solutions are avoided. The company strives to provide its customers with future-oriented product development, with a focus on integration in available environments. serVonic is partner of Dialogic, IBM, innovaphone, Microsoft, Siemens, SAP and TE-Systems.

Press Contact:

serVonic GmbH
Ilzweg 7
D-82140 Olching
Germany

Mrs. Angelika Huber
Phone: +49 8142 4799-12
Fax: +49 8142 4799-42
E-mail: a.huber@servonic.com
www.servonic.com

[You can find this press release here](#)