

BPMspace for ITIL - Open Source ITIL Tool

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(Munich) Announcement - First release of “BPMspace for ITIL” scheduled in October 2006

BPMspace for ITIL - Process Management Tool, Ticket Tool, CMDB und Service Catalogue

BPMspace supports an organization in all stages of the “Business Process Management “:

- process design, test and documentation
- execution and process control
- continuous process improvement

„BPMspace for ITIL“ contains already fully operational (nevertheless adaptable) definitions of the 5 ITIL core processes:

- Incident Management
- Problem Management
- Change Management
- Configuration Management and
- Service Level Management

Furthermore, a Configuration Management Data Base (CMDB) will be published. The structure of the CMDB is flexible, too, so new CI and relationship types can be defined as required.

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BPMspace has been developed by Continental software GmbH in co-operation with mITSM. The mental fathers are Boran

Gögetap and Robert Kuhlig. BPMspace is based on the open source products MySQL, JBoss and jBPM and is written in „pure Java“. Therefore it is applicable in Unix, Linux, Microsoft or heterogeneous environments.

[You can find this press release here](#)