

ABAS Software AG announces: eBusiness connects mobile home manufacturer in 20 countries

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Karlsruhe, Germany, October 23rd, 2009 – abas eB based warranty processing system gives motor home manufacturer Dethleffs a great inside view on their customers' needs and increases customer satisfaction. Due to automations, processing times for warranties are reduced by more than 30% with a zero error rating. 11 additional countries use abas eB based warranty processing system "GA-online" that is now active in 20 countries all over Europe.

International Applicable Dethleffs distributors in Germany, Austria, Switzerland, France, Great Britain, Italy, Netherlands, Belgium and Bulgaria are using abas eB warranty processing systems GA-online. Estonia, Greece, Hungary, Czech republic, Ireland, Iceland, Latvia, Poland, Romania, Luxemburg and Slovenia are 11 countries that have been recently added to the system. More than 410 users benefit from easy handling and a clear structured access system with 72 authorized dealerships of Pössl Company. Win-Win situation results in satisfied customers. As a result, various advantages are created for Dethleffs, dealerships and customers. Michael Fleschhut, Head of Organization/Data Processing at Dethleffs GmbH & Co. KG, comments, "To maintain and extend our high quality service standard in Europe, we count on abas eB based warranty processing system GA-online, which is currently live in 20 countries. abas eB allows us to overview all warranty claims and their statuses, while data is always up to date. Analysis and statistics are one click away, regarding service and warranty history, for instance. GA-online reduces workloads for warranty claims dramatically. We save around 30% of processing time in comparison to previous processing." Of course, the list of advantages is longer. Retailers are always up to date with their customer's contract conditions, are aware of all conducted inspections or repairs, and know when the next maintenance on vehicles are due. To read more about Dethleffs GmbH & Co. KG using abas eB visit:

www.abas.de/en/aktuelles/06/dethleffs.htm

Company profile

ABAS Software AG is a leading provider of cost-effective ERP solutions for midsize manufacturers and distributors. More than 2,200 customers have chosen ABAS as their IT specialist and work successfully with the internationally applicable Business Software. ABAS, established in 1980 and once characterized by students, has now become a global network of companies. ABAS Software AG in Karlsruhe employs more than 115 people, and together with over 50 abas partners ABAS employs approx. 600 employees worldwide. The abas software partners provide a wide range of services including implementation, customization, hardware and network support. ABAS also provides on-site support and ensures short reaction times and high service quality. International partners in Germany, Austria, Switzerland, Hungary, Romania, Bulgaria, Turkey, Czech Republic, Slovak Republic, Poland, Ukraine, Russia, the Netherlands, France, Italy, Spain, Iran, Indonesia, India, Sri Lanka, Malaysia, Singapore, Vietnam, Thailand, China, Hong Kong, Australia, Mexico, and the USA represent the ABAS

Software AG throughout the world. The partner network is continuously being expanded.

Product profile - abas Business Software

The brand name abas Business Software includes the products abas ERP for production, abas Distribution for distribution, wholesale, and service companies, and the eBusiness solution abas eB. abas ERP is an ERP application designed specifically for manufacturers in the Assemble-to-Order, Make-to-Order and Engineer-to-Order environment. abas Business Software is priced to fit most budgets while delivering full ERP functionality. It is flexible, adaptable, internationally applicable and a save investment for the future. The clear structure and well thought-out implementation strategy of the system enable a short implementation period as well as trouble-free integration into the company structure. New functions and technologies are constantly added to the standard software with each new upgrade. As a result, abas users are always using the most up-to-date product. abas Business Software is currently offered in 28 languages and can be run using Linux, Unix and Windows. ABAS has been a supporter of the open source operating system Linux since 1995. Approximately 80% of over 2,200 abas installations are based in Linux.

abas Business Software - range of services: Sales/sales order processing/shipping, purchasing/purchase order processing, warehouse management, scheduling, logistics, materials management/MRP, production/PPC, financial accounting, fixed asset accounting, cost accounting, controlling, eBusiness, portal, etc.

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